



**SELECTION/REJECTION OF UNINSURED MOTORIST COVERAGE  
CALIFORNIA**

The wording in the following paragraph is mandated by the California Insurance Code.

California Insurance Code (Section 11580.2) requires an insurer to provide uninsured motorist coverage in each bodily injury liability insurance policy it issues covering liability arising out of the ownership, maintenance, or use of a motor vehicle. Such section also permits the insurer and the applicant to delete such coverage completely or to delete such coverage when a motor vehicle is operated by a natural person designated by name, or agree to provide such coverage in an amount less than that required by subdivision

(m) of Section 11580.2 of the Insurance code, but not less than the financial responsibility requirements. Uninsured motorist coverage insures the insured, his heirs, or legal representatives for all sums within the limits established by law, which such person or persons are legally entitled to recover as damages for bodily injury, including any resulting sickness, disease, or death, to him from the owner or operator of an uninsured motor vehicle not owned or operated by the insured or a resident of the same household. An uninsured motor vehicle includes an underinsured motor vehicle as defined in subdivision (p) of Section 11580.2 of the Insurance Code.

INSURED \_\_\_\_\_

POLICY # \_\_\_\_\_

Uninsured Motorist Coverage can be purchased at limits equal to the policy's bodily injury limit or \$60,000 whichever is less. This coverage can be purchased at a limit less than \$60,000 but not at a limit less than the financial responsibility limit of \$30,000. This coverage can be rejected entirely by the insured.

The undersigned named insured: (Mark "X" on appropriate line)

- Hereby rejects the offer to purchase Uninsured/Underinsured Motorist Coverage
- Hereby agrees to purchase Uninsured/Underinsured Motorist Coverage at the bodily injury limit of \_\_\_\_\_ (Minimum \$30,000—Maximum \$60,000)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Type or print name of applicant or insured

\_\_\_\_\_  
Date



## **AUTO BODY REPAIR CONSUMER BILL OF RIGHTS (CALIFORNIA)**

California Insurance Code 1874.87 requires that this notice be sent with all Automobile Insurance Applications.

### **A. CONSUMER IS ENTITLED TO:**

1. SELECT THE AUTO BODY REPAIR SHOP TO REPAIR AUTO BODY DAMAGE COVERED BY THE INSURANCE COMPANY. AN INSURANCE COMPANY MAY NOT REQUIRE THE REPAIRS TO BE DONE AT A SPECIFIC AUTO BODY SHOP.
2. AN ITEMIZED WRITTEN ESTIMATE FOR AUTO BODY REPAIRS AND, UPON COMPLETION OF REPAIRS, A DETAILED INVOICE. THE ESTIMATE AND THE INVOICE MUST INCLUDE AN ITEMIZED LIST OF PARTS AND LABOR ALONG WITH THE TOTAL PRICE FOR THE WORK PERFORMED. THE ESTIMATE AND INVOICE MUST ALSO IDENTIFY ALL PARTS AS NEW, USED, AFTERMARKET, RECONDITIONED, OR REBUILT.
3. BE INFORMED ABOUT COVERAGE FOR TOWING SERVICES. UNLESS THE INSURANCE COMPANY HAS PROVIDED AN INSURED WITH THE NAME OF A SPECIFIC TOWING COMPANY PRIOR TO THE INSURED'S USE OF ANOTHER TOWING COMPANY, THE INSURANCE COMPANY MUST PAY ALL REASONABLE TOWING CHARGES OF THE TOWING COMPANY USED BY THE INSURED.
4. BE INFORMED ABOUT THE EXTENT OF COVERAGE, IF ANY, FOR A REPLACEMENT RENTAL VEHICLE WHILE A DAMAGED VEHICLE IS BEING REPAIRED.
5. BE INFORMED OF WHERE TO REPORT SUSPECTED FRAUD OR OTHER COMPLAINTS AND CONCERNS ABOUT AUTO BODY REPAIRS.

### **COMPLAINTS WITHIN THE JURISDICTION OF THE BUREAU OF AUTOMOTIVE REPAIR**

Complaints concerning the repair of a vehicle by any auto body repair shop should be directed to:

Toll Free (800) 952-5210  
California Department of Consumer Affairs  
Bureau of Automotive Repair  
10240 Systems Parkway  
Sacramento, CA 95827

The Bureau of Automotive Repair can also accept complaints over its web site at: [www.autorepair.ca.gov](http://www.autorepair.ca.gov)

### **COMPLAINTS WITHIN THE JURISDICTION OF THE CALIFORNIA INSURANCE COMMISSIONER**

Any concerns regarding how an auto insurance claim is being handled should be submitted to the

California Department of Insurance at:  
(800) 927-HELP or (213) 897-8921  
California Department of Insurance  
Consumer Services Division  
300 South Spring Street  
Los Angeles, CA 90013

The California Department of Insurance can also accept complaints over its web site at:

[www.insurance.ca.gov](http://www.insurance.ca.gov)